

**191—104.7 (516E) Prohibited acts.****104.7(1) *Unfair or deceptive trade practices involving used or rebuilt parts.***

*a. Used parts.* A motor vehicle service contract provider shall not use used parts to repair a motor vehicle covered by a motor vehicle service contract without prior written authorization by the vehicle owner, except as provided in paragraph 104.7(1)“*b.*”

*b. Rebuilt parts.* A motor vehicle service contract provider shall not use rebuilt parts to repair a motor vehicle covered by a motor vehicle service contract unless all of the following are true:

- (1) The parts have been dismantled and reconstructed as necessary.
- (2) All of the internal and external parts have been cleaned and made free from rust and corrosion.
- (3) All impaired, defective, or substantially worn parts have been restored to a sound condition or replaced with new, rebuilt, or unimpaired used parts.
- (4) All missing parts have been replaced with new, rebuilt, or unimpaired used parts.
- (5) All rewinding or machining or other necessary operations have been performed.
- (6) The rebuilt parts have been put in working condition, using, as minimum standards, the manufacturer’s performance specifications in existence when the parts were originally manufactured if those specifications are publicly available.

**104.7(2) *Unfair discrimination or trade practices.*** A motor vehicle service contract or provider shall not make or permit any unfair discrimination between individuals of the same class in the rates charged for any contract, or in any other manner.

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